

Dear Santi

I wanted to let you know what a wonderful experience it has been to meet you and work with you and Lab Accreditation Consultants, Inc. At the conclusion of our first meeting phone conversation, I knew we were doing the “right thing” to prepare ourselves for upcoming surveys. We had not considered the possibility of seeking outside help in the past, but as in many busy labs like ours, time and resources were limited so we sought to make the most of our pre-survey prep time. You proved to be exactly what we needed! Our very successful survey outcomes were supported by your help and expertise.

I am sure we will be talking to you in the future – and again many thanks for your excellent services.

Best Regards,

Kathy Yoshimura
Laboratory Director
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